

BRIDGES CONNECTING COMMUNITIES – CLIENT SURVEY

Bridges is committed to becoming more inclusive of people from culturally and linguistically diverse (CALD) backgrounds and people who identify as lesbian, gay, bisexual, transgender and intersex (LGBTI).

We are developing a plan to build on inclusive practices in our work and across our organisation, and we need your help! Please take the time to complete this survey. You can either mail it back to us or put it in an envelope and give it to one of our volunteers who will place it into our box at the Bridges reception. If you need help filling out this survey, call the office on 97639700. Your answers will be completely confidential.

1. Please specify your age range:

- | | |
|----------------------------------|-----------------------------------|
| <input type="checkbox"/> 18 – 38 | <input type="checkbox"/> 61 – 70 |
| <input type="checkbox"/> 39 – 50 | <input type="checkbox"/> 71 – 80 |
| <input type="checkbox"/> 51 – 60 | <input type="checkbox"/> 81 – 100 |

2. Are you Aboriginal or Torres Strait Islander?

- Yes No Prefer not to say

3. Do you have spiritual beliefs?

- Yes No Prefer not to say If yes please specify:

Before you continue please read the definition of the CALD community:

Culturally and linguistically diverse is a broad and inclusive descriptor for communities with diverse language, ethnic background, nationality, dress, traditions, food, societal structures, art and religion characteristics.

CALD people are generally defined as those people born overseas, in countries other than those classified by the Australian Bureau of Statistics as “main English speaking countries”. The set of main English speaking countries other than Australia used by the ABS comprises: Canada, the Republic of Ireland, New Zealand, South Africa, the United Kingdom (England, Scotland, Wales, Northern Ireland) and the United States of America.

4. Do you identify as a member of the CALD community?

- Yes No Prefer not to say Unsure

5. Please rate how inclusive you think Bridges is of people from CALD backgrounds (please circle):

Not inclusive 0 1 2 3 4 5 Inclusive

6. Do you have any suggestions for Bridges to be more inclusive of the CALD community?

Before you continue please read through these definitions of the LGBTI community:

Lesbian A woman whose primary emotional and sexual attraction is toward other women.

Gay A person whose primary emotional and sexual attraction is toward people of the same sex. The term is most commonly applied to men, although some women use this term.

Bisexual A person who is sexually and emotionally attracted to people of their own gender as well as other genders.

Transgender An umbrella term for people whose gender identity and/or expression is different from the sex they were assigned at birth. Being transgender does not imply any specific sexual orientation.

Intersex A biological condition where a person is born with reproductive organs and/or sex chromosomes that are not exclusively male or female. An incorrect term for intersex is hermaphrodite.

7. Do you identify as a member of the LGBTI community?

Yes No Prefer not to say Unsure

8. Please rate how inclusive you think Bridges is of people from the LGBTI community? (Please circle)

Not inclusive 0 1 2 3 4 5 Inclusive

9. Do you have any suggestions for Bridges to be more inclusive of the LGBTI community?

Bridges is forming a new Diversity Working Group. We are calling on volunteers, clients and carers who may be interested in working together to ensure that people from culturally and linguistically diverse (CALD) backgrounds and those in the lesbian, gay, bisexual, transgender and intersex (LGBTI) community feel welcome at Bridges.

This group will work closely with our new Inclusion Officer Ruthi Hambling and will meet once every 2 months to discuss these issues over tea and coffee. If you are unable to attend we can also organise a discussion over the phone.

If you are interested in being part of this group please include your details below:

Name (optional):

Phone (optional):

Email (optional):

10. Please provide general comments or feedback for Bridges staff: