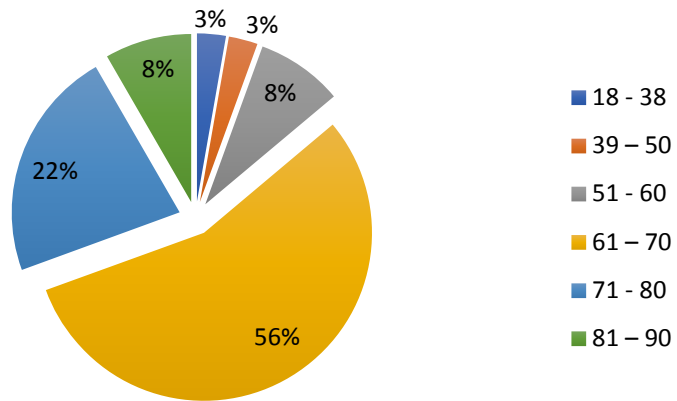
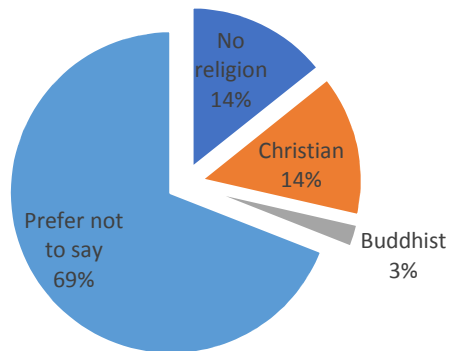


Results from volunteer Inclusion Project survey

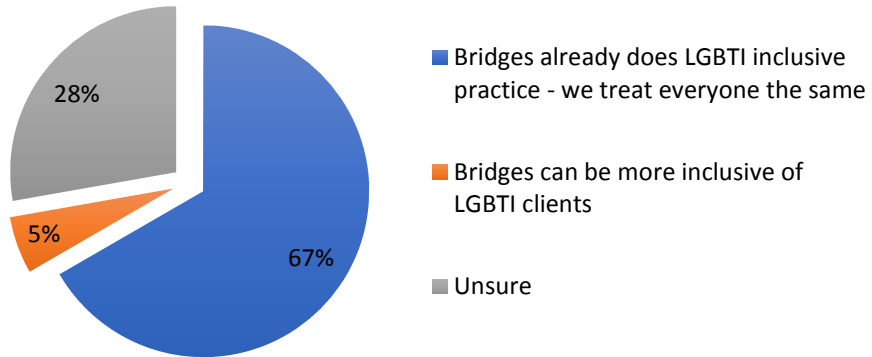
Age range of volunteers that participated in survey



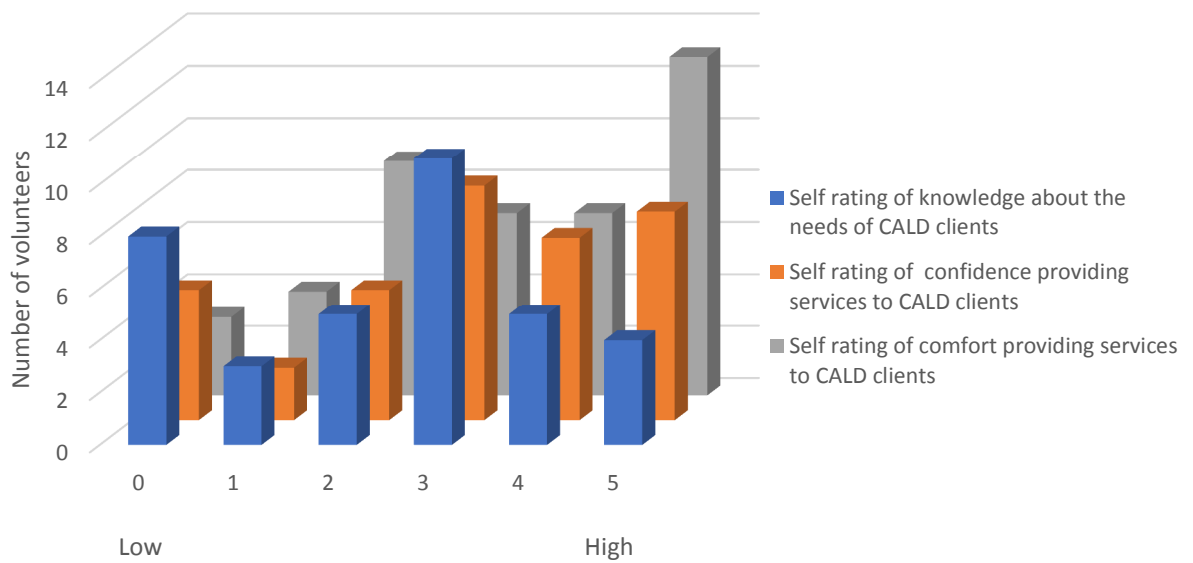
Spiritual beliefs



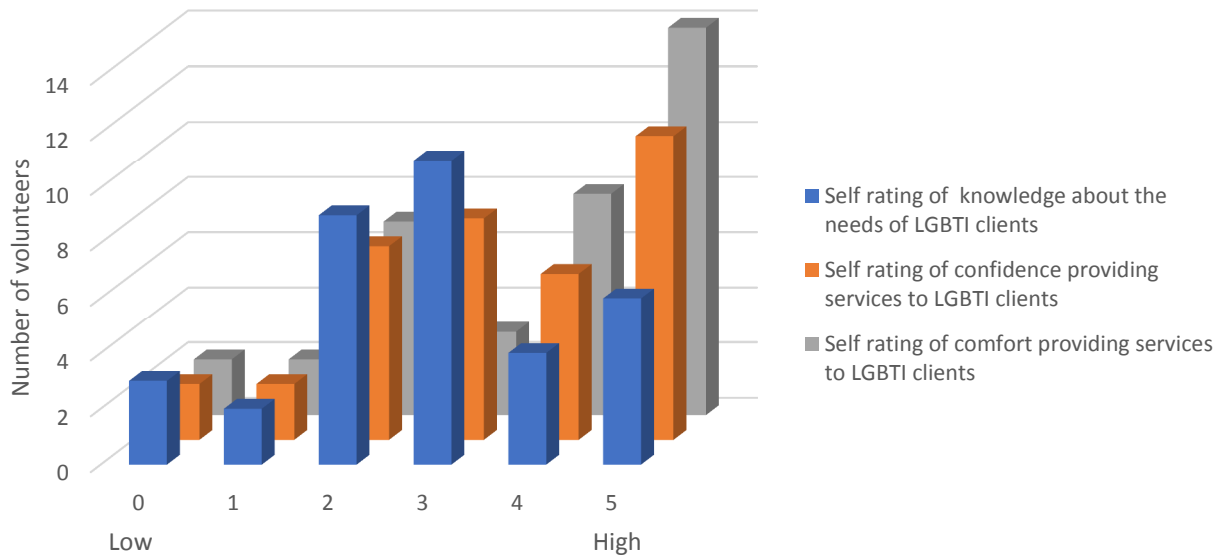
Opinions of current LGBTI inclusive practice



Volunteer attitudes towards CALD clients



Volunteer attitudes towards LGBTI clients



Ideas that can help improve our service becoming more inclusive of the CALD community:

Provide education for staff and volunteers so they become more aware of the needs of the CALD community. Keep in mind that many of the volunteers already donate a significant amount of time and attention to Bridges and in some cases other organisations, and they are not under obligation to devote more of their time

Identifying and recruiting multi lingual volunteers and matching them to appropriate clients

No - don't know what Bridges do at the moment so have no ideas

Tips sheet for volunteers with some things/actions/words to do or to avoid and with some common phrases translated. Even if the volunteer reads it they will become used to the words and learn some more from the client.

Brochures in different languages

Don't know enough to comment

Identifying and recruiting multi lingual volunteers and matching them to appropriate clients

Yes. Invite Elders and Community Leaders to come and talk with staff and

Ideas that can help improve our service becoming more inclusive of the LGBTI community:

Have the rainbow flag on the newsletter it is subtle and I find it a bit comforting when I see it on a business.

The working group sounds like a good place to begin

Have speakers at maybe workshops for volunteers to understanding this community

NO!

Impossible to comment as I have no insight as to the services provided by Bridges re the LGBTI community.

Unsure of what you already do.

Results from volunteer Inclusion Project survey

