

**BRIDGES CONNECTING COMMUNITIES  
VOLUNTEERS' CODE OF CONDUCT**

Bridges Connecting Communities is committed to the standards of behaviour set out in this Code of Conduct. All volunteers must be familiar with this Code and agree to observe its provisions by providing their signature below.

The following rules of conduct and behaviour apply but they should not be considered all-inclusive. Bridges management has the discretion to review this list and/or its interpretation.

As a Bridges registered volunteer I agree to abide by the following provisions:

- To abide by Bridges policies and procedures, including the attached Volunteers' Privacy and Confidentiality Policy
- To be a positive advocate and committed to the work of Bridges and its registered agencies
- To be punctual and reliable, notifying Coordinators when unable to fill rostered shift
- To place safety and welfare above all else
- To maintain ethical and professional boundaries with clients at all times and behave in a professional manner in all dealings with clients, their families and staff
- To undertake the duties in the volunteer job description in a conscientious manner and to act in the best interests of Bridges
- To provide a 'duty of care' in the delivery of volunteer services;
- To comply with any lawful instruction given to them by any person who has the authority to do so
- Be a positive role model in behaviour and personal appearance; including wearing a Bridges ID badge
- Avoid any situation which may lead to a conflict of interest;
- Maintain equal opportunity and harassment-free volunteer practices;
- Attend training sessions offered by Bridges
- Accept responsibility for personal actions and
- Refrain from taking illegal drugs or consume alcohol whilst carrying out volunteer duties
- Provide feedback and contribute to shaping the service

I acknowledge that I have received, read and understood a copy of Bridges Volunteers' Privacy and Confidentiality Policy.

Volunteer Signature ..... Date .....

Print name.....

Witnessed by ..... Position .....Date .....